

DFCU will never ask you to give your personal and confidential information through an email, text, or voice message. If we initiate contact with you, then we already have this information on record and would have no need to ask you for it.

Fraud Alert Checklist

If your answer is “YES” to any of the following questions, then you could be involved in a fraud or about to be part of a scam. TELL BRANCH PERSONNEL IMMEDIATELY, OR CALL US AT (Salt Lake area) [801-456-7000](tel:801-456-7000) (Toll-Free) [800-326-3328](tel:800-326-3328)

Please Note: Anytime someone sends you a check and asks you to wire money back, it is a **SCAM**

- Did you receive/respond to an email requesting you to **confirm**, **update**, or **provide** your account information?
- Are you receiving **commission** or a **pay** for **facilitating money transfers** through your credit union account?
- Is the **check** for an item you sold on the internet, like a car, jewelry, etc.?
- Is the **check amount** more than anticipated and the sender is asking you to wire the deference to them?
- Did you receive the **check** via an overnight delivery service?
- Is the **check** connected to an online communication, transaction, or service such as new job offer? A new love you met online but never in person?
- Is the **check** drawn on a business or individual account that is different from the person you are dealing with?
- Have you been informed that you are the winner of a **Lottery** that you have never entered?
- Were you instructed to either “**wire**”, “**send**”, or “**ship**” **money** as soon as possible to secure a deal, get paid, land a job, or any other reason?
- Were instructed to **pay fees** to receive a deposit from another country such as Canada, England, or Nigeria?
- Did you receive a **check** for a “**car wrap**”?

To learn more information on common scams and frauds that can happen to you please visit the US Government website <https://www.usa.gov/common-scams-frauds>

On that page, you will find the following:

- [COVID-19 Scams, Rumors, and Price Gouging](#)
- [Banking Scams](#)
- [Telephone Scams](#)
- [Census-Related Fraud](#)
- [Government Grant Scams](#)

- [Investment Scams](#)
- [Lottery and Sweepstakes Scams](#)
- [Charity Scams](#)
- [Pyramid Schemes](#)
- [Ponzi Schemes](#)
- [Ticket Scams](#)